



**Easy
Read**



**Wirral Community
Health and Care**
NHS Foundation Trust

The Wheelchair Service is moving to Prenton Clinic



**Wirral Community
Health and Care**
NHS Foundation Trust

This letter is from
Wirral Community Health and Care
NHS Foundation Trust.



We are letting you know that the
Wheelchair Service will move from
St Catherine's Health Centre to
Prenton Clinic.



**Thursday
29 October
2026**

This will happen on
Thursday 29 October 2026.

Why is this happening?



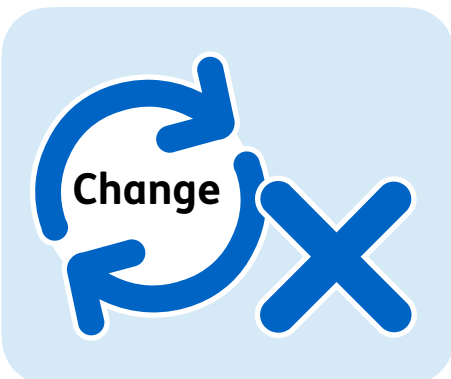
We are moving this service so we can use our buildings in the best way we can.



Moving to Prenton Clinic will help us to give good support to the people we care for.



We understand that you might be worried about this change.



We would like to tell you that the care and support you get will not be changing.

What does this mean for you?



Wheelchair Service appointments will be at:

Prenton Clinic
Prenton Village Road
Prenton
CH43 0TF



This is just over 2 miles away from where the Wheelchair Service is now.



The clinic has been chosen to provide a safe service for wheelchair users and their carers.



We are also offering appointments at Great Sutton Healthy Living Centre in Ellesmere Port.



You may want to go there for appointments if it is closer to you.

What is staying the same?



The service is not changing.



The staff who support you will not change.



Your care plan will carry on as normal.



Our aim to give you very good care and support will stay the same.

What do you think?



We always want to hear what you think about our services.



The decision to move to Prenton Clinic has been made.



We would like to know what you think or what is important to you.

You can contact us by:



- Filling in our online form:
www.wchc.nhs.uk/your-experience/submit



- Calling us on: 0800 694 5530



- Emailing us at:
wcnt.yourexperience@nhs.net



Thank you for understanding these changes.



We look forward to welcoming you to Prenton Clinic or Great Sutton Healthy Living Centre.

Yours sincerely,

The Wheelchair Service Team

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