
Physiotherapy

Volunteer role description

Wirral Community Health and Care NHS Foundation Trust values each and every one of our volunteers and the varying skills, experience and personality that each of you bring to our organisation.

We are looking for volunteers who would like to work in a clinical environment. The role involves working in our rehab gym with the physiotherapists and assisting with housekeeping and administrative tasks.

Department / organisation

Wirral Community NHS Trust physiotherapists help people who may suffer with pain, stiffness or weakness caused by problems with joints, muscles, ligaments, bones and the nervous system. The physiotherapy department at Victoria Central Health Centre is one of our larger treatment centres.

Location

Wirral Community Health and Care NHS Foundation Trust.

Physiotherapy Department, Victoria Central Health Centre, Mill Lane, Wallasey Wirral CH44 5UF.

Days / hours (a volunteer may do up to two four-hour sessions per week).

- **Monday evening:** 5.00pm to 8.00pm
- **Thursday afternoon:** 2.00pm to 5.00pm
- **Friday afternoon:** 1.00pm to 5.00pm

Please say on your application form which sessions you would like to be considered for.

Main tasks

- Tidying the cubicles/treatment areas and ensuring that each cubicle has the correct equipment and resources in place
 - Cleaning equipment and surfaces
 - Assisting in the preparation of the gym for rehab classes
 - Assisting with group sessions (ie, wipe down equipment after patient use, monitoring the timer, support patients with the use of technical equipment during classes as instructed by clinical staff)
 - At reception directing patients to the correct treatment area
 - Monitoring the leaflet stand in reception and re-filling where necessary
 - Assisting patients with the completion of outcome questionnaires
 - Assist office staff and therapists with administrative tasks such as photocopying, filing, filling envelopes etc
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Requirements

- To have good interpersonal and communication skills
- Work alongside staff, patients and other volunteers
- To attend all agreed sessions on a regular basis
- To agree to regular support and supervision
- To comply with all guidelines around patient, staff and trust confidentiality

Closing date and application information

If you would like to apply, please email your expression of interest to:

wchc.membership@nhs.net

Alternatively contact the Volunteer services Manager on 0151 514 6342 or write to:

The Volunteer Services Manager

Wirral Community Health and Care NHS Foundation Trust
St Catherine's Health Centre
Wing 5, 1st floor
Derby Road
Birkenhead
Wirral
CH42 0LQ

Additional information for all placements

Disclosure and Barring Service (DBS) checks

Most volunteer placements will require a DBS (previously CRB) check. If needed, this will be confirmed before informal interview.

Occupational health assessment

All volunteers have an occupational health assessment to ensure that the tasks they will be carrying out do not put themselves (our patients or staff) at risk.

Training

All volunteers must attend and complete mandatory training as and when required.

Local induction

Each volunteer will receive a local induction. This will include a welcome, orientation, local safety procedures, local escalation processes, including point of contact on the unit.

Point of contact

TBC

Volunteers must not:

- lift or move patients or heavy equipment
 - give medical advice or change a treatment plan
 - assist with the administration of medication
 - do work other than that is their role description
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About Wirral Community Health and Care NHS Foundation Trust

Located in Wirral in North West England, we provide high-quality primary, community and social care services to the population of Wirral, Cheshire East, Knowsley and St Helens. We play a key role in the local health and social care economy as a high-performing organisation with an excellent clinical reputation.

Our Common Purpose:

Together...

we will support you and your
community to live well.

Compassion

Supportive and caring, listening
to others.

Open

Communicating openly, honestly
and sharing ideas.

Trust

Trusted to deliver, feeling
valued and safe.
