

**Wirral Community Health and Care NHS Foundation Trust**

**TABLE 1: SCORED METRICS (Contributing to Segmentation)**

Metric	Type	Current MHS Value (Dec-25)	Rank	Time period	Previous MHS Value (Sept-25)	Trajectory	Rank	Time period	Target or Threshold	Current domain score				Overall Domain Score	Overall Domain Segment	Previous quartile and score
										Quartile 1	Quartile 2	Quartile 3	Quartile 4			
<b>ACCESS TO SERVICES DOMAIN</b>																
% patients waiting >52 weeks (community)	Community	0.00%	1/41	Q2 2025/26	0.00%	↔	1/41	Q1 2025/26	-	1				1 (1)	1 (1)	1
<b>EFFECTIVENESS &amp; EXPERIENCE DOMAIN</b>																
Urgent Community Response 2-hour performance	Community	90.17%	13/38	Q2 2025/26	88.20%	↑	14/37	Q1 2025/26	70%	1.68				1.68 (1.84)	1 (1)	1.84
<b>PATIENT SAFETY DOMAIN</b>																
Staff survey - raising concerns	Acute/Community	6.94	18/61	2024	6.94	↔	18/61	2024		1.85				1.93	1	1.93
CQC safe inspection score	Acute/Community	2	2	2023		↔					2					1.93
<b>PEOPLE &amp; WORKFORCE DOMAIN</b>																
Sickness absence rate	Acute/Community	6.46%	54/61	Q1 2025/26	6.26%	↓	46/61	Q4 2024/25	-			3.46		3.13	4	
Staff survey engagement score	Acute/Community	7.02	37/61	Dec-24	7.02	↔	37/61	Dec-24	-		2.8					2.8
<b>FINANCE &amp; PRODUCTIVITY DOMAIN</b>																
Planned surplus/deficit	Acute/Community	0.85%	6/61	Q2 2025/26	0.85%	↔	5/61	Apr-25	Breakeven/ Surplus	1				1	1	1
Variance YTD to plan	Acute/Community	2.04	2/61	Sep-25	0.01	↓	21/61	Jun-25		1						1

\* arrow denotes improvement or deterioration from previous score