



## A change to the West Cheshire Wheelchair Service



This letter is from Wirral Community Health and Care NHS Foundation Trust.



We are writing to you because you use the West Cheshire Wheelchair Service.



There will be a small **temporary** change to this service.

**Temporary** means for a short time only.

#### About the change



At the moment, the West Cheshire Wheelchair Service is in Stanney Lane Clinic.



But Stanney Lane Clinic will be closed in the future.



So the West Cheshire Wheelchair Service will be moving to St Catherine's Health Centre for up to 6 months.



You will need to start going to St Catherine's Health Centre for your appointments after 2 January 2026.

# About St Catherine's Health Centre



The health centre's full address is:

St Catherine's Health Centre Derby Road Birkenhead CH42 OLQ



The Wheelchair Service will be on the lower ground floor of the health centre.



There is a car park just for Wheelchair Service users that you can park in.

# Good things about the move



When the West Cheshire Wheelchair Service moves to St Catherine's Health Centre, it will join with the Wirral Wheelchair Service.

This is good for you and other service users because there will be:



 More staff, so there will be more appointments available at times that suit you.



 More equipment, meaning you will get any equipment you need faster.



St Catherine's Health Centre is also easy to get to, especially for people who live in the countryside.



The support you get from the West Cheshire Wheelchair Service will not change.

#### Find out more



We are running some events that you can take part in to find out more about the move to St Catherine's Health Centre.

These events will give you the chance to:



• Share your thoughts about the move.



 Ask any questions you have about the move.



 Learn more about St Catherine's Health Centre.



The first 2 events will be held online on Tuesday 16 December 2025.



The first event will start at 1pm, and the second will start at 6pm.



All of the events are the same, so if you would like to take part, you only need to go to 1 of them.



To take part in 1 of the events, you will need to book your place.





• Texting us: 07775 406 741



• Emailing us: <u>wchc.events@nhs.net</u>



• Calling the Wheelchair Service: 0151 604 7261



There is also a group that you can join for people who use the Wirral or West Cheshire Wheelchair Service.

The group is called the Wirral and West Cheshire Wheelchair Service User Group.



You can join this group to talk about the Wheelchair Service you use and share your thoughts about it.

26 January 2026

The group's next meeting will be held at St Catherine's Health Centre on Monday 26 January 2026.



It will start at 11am and finish at 12:30pm.



If you would like to take part in this meeting, please contact the Wheelchair Service by calling 0151 604 7261.

### Thank you



Thank you for supporting us with this change.



We will try to make sure the move to St Catherine's Health Centre is easy for you.

From Karen Milnes, Wheelchair Service Director.