

Our Ref: CTFOI2344

19th February 2024

Quality and Governance Service
Wirral Community Health and Care
NHS Foundation Trust
Wing 5, 1st Floor
St Catherine's Health Centre
Derby Road
Birkenhead
Wirral
CH42 0LQ
0151 514 2202

Re: Freedom of Information Request

www.wchc.nhs.uk

Original Request and Response:

"Does your trust have a 'Patient Portal / patient engagement platform / Personal Health Record'?"

Response: Yes

If yes:

* Who is the current provider?

Response: TPP

* What is the name of the current solution?

Response: SystemOne

* What is the start and end date of the contract?

Response: June 2025

* Is there a break clause, if so, when?

Response: Yes, June 2025

If no:

* Are you planning to procure a 'Patient Portal / patient engagement platform / Personal Health Record'?

* If yes, when are you looking to go out to market and by what route?

* What is the expected term of the contract?

If you are not satisfied that your Freedom of Information request has been dealt with in an adequate manner, you have the right to request a review, requiring us to review our action and response. To request a review of this response, please contact the FOI Officer, Wirral Community Health and Care NHS Foundation Trust, St Catherine's Health Centre, Derby Road, Birkenhead, Wirral, CH42

0LQ or email: WCNT.foi@nhs.net. You will receive a full response to your request for review within 20 working days of its receipt.

If you are unhappy with the way we have handled your request for review, you may ask the Information Commissioner to review our decision: The Information Commissioner, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, Telephone: 01625 545700.



**Wirral Community Health and Care
NHS Foundation Trust**
Chair: Professor Michael Brown CBE DL
Chief Executive: Karen Howell