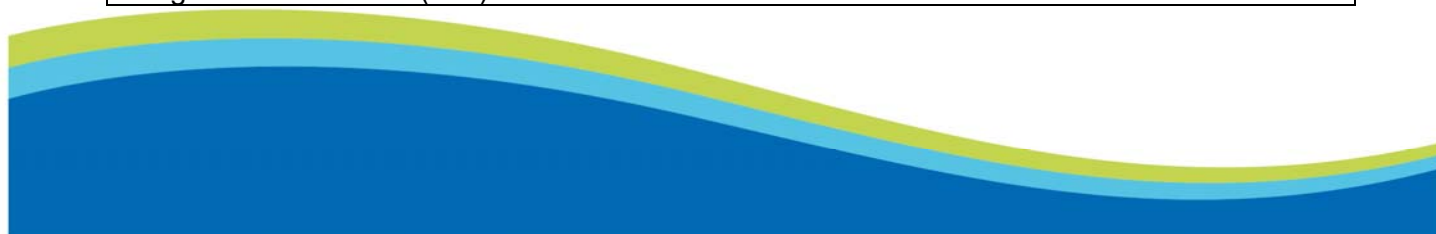


Integrated Performance Report - M11			
Meeting	Board of Directors		
Date	17/04/2024	Agenda Item	11
Lead Director	Alison Hughes, Director of Corporate Affairs		
Author(s)	Karen Lees, Head of Corporate Governance		
Action required (please select the appropriate box)			
To Approve <input type="checkbox"/>		To Discuss <input type="checkbox"/>	To Assure <input checked="" type="checkbox"/>
Purpose			
<p>The purpose of this report is to provide the Board of Directors with a summary of performance across the Trust live from the Integrated Performance Dashboard in the Trust Information Gateway (TIG).</p> <p>The position reported to the Board follows presentation at each of the sub-committees of the Board during March and April 2024.</p> <p>This paper also includes an update on the development of a published version of the Integrated Performance Report following updates shared at recent Board meetings - see appendix 1.</p>			
Executive Summary			
<p>The Integrated Performance Report provides a summary of performance across operational, quality, workforce and financial metrics. The report provides an in-month and YTD position.</p> <p>The Integrated Performance Board met on 27 March 2024 to review performance up to and including M11.</p> <p>The Integrated Performance Dashboard will be presented 'live' at the meeting of the Board of Directors to provide an update on Trust performance across all domains. This report should be considered alongside the briefings from the Chairs of the committees of the Board.</p>			
Risks and opportunities:			
<p>The Board reviews the Trust's performance at every meeting together with the risks both operational and strategic in the Board Assurance Framework (BAF). The Board seeks opportunities to continuously improve the performance of the Trust, to better service our communities and support the work of the Wirral Place, and the Cheshire and Merseyside Integrated Care Board (ICB).</p>			



Quality/inclusion considerations:

Quality & Equality Impact Assessment completed and attached No.

The impact assessments are undertaken at service level and during the development of the Trust strategies.

Financial/resource implications:

None identified

The Trust Vision - To be a population health focused organisation specialising in supporting people to live independent and healthy lives. The Trust Objectives are:

- Populations - We will support our populations to thrive by optimising wellbeing and independence
- People - We will support our people to create a place they are proud and excited to work
- Place - We will deliver sustainable health and care services within our communities enabling the creation of healthy places

Please select the top three Trust Strategic Objectives and underpinning goals that this report relates to, from the drop-down boxes below.

Populations - Safe care and support every time	Place - Improve the health of our population and actively contribute to tackle health inequalities	Place - Make most efficient use of resources to ensure value for money
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The Trust Social Value Intentions

Does this report align with the Trust social value intentions? Yes.

If Yes, please select all of the social value themes that apply:

Community engagement and support

Purchasing and investing locally for social benefit

Representative workforce and access to quality work

Increasing wellbeing and health equity

Reducing environmental impact

Board of Directors is asked to consider the following action

To receive the performance report live from TIG and be assured on the monitoring of performance across the Trust and to note the update provided in appendix 1.

Report history (Please include details of the last meeting that received this paper, including the title of the meeting, the date, and a summary of the outcome)

Submitted to	Date	Brief summary of outcome
Each committee of the Board receives a performance report relevant to the duties of the committee following the meeting of the Integrated Performance Board.		



Appendix 1 - Development of the Integrated Performance Report

Background

1. The Trust has a vision to be a population-health focused organisation specialising in supporting people to live independent and healthy lives. We want to build and influence a health and care system that provides strong and sustainable community health and care services, more equitable access and outcomes, and a better future for our populations.
2. In developing our five-year organisational strategy from 2022 to 2027 we engaged extensively with our staff and partners, as well as understanding and reflecting on the local and national direction. Underpinning the Organisational Strategy are four enabling strategies: quality & innovation, Inclusion & Health Inequalities, People and Digital.
3. We recognise the crucial role we play in ensuring health inequalities are addressed, both through service delivery and how we support local employment and create opportunities for people in more deprived communities.
4. We have now delivered two years of the five-year strategy, and the overview of the key achievements from the second year are reported to the April 2024 Board of Directors meeting.
5. The delivery of the actions relating to the strategies are managed through the Trust's governance framework, which includes updates to the committees of the Board. The Trust also monitors the delivery of service performance that underpins the delivery of the strategies through a range of key performance indicators (KPIs), that include local and national priorities.

Integrated Performance Reporting

6. For several years, the Trust Information Gateway (TIG) system has been used 'live' in committee and Board meetings to present the most up to date and validated position on performance across all domains including local and national indicators.
7. At every public Board of Directors meeting the Chief Executive and relevant Directors present the Trust's performance across quality, operational delivery, finance, and workforce domains. This provides an integrated picture of the Trust's performance and is supported by the use of 'live' performance information via TIG. The use of live information provides members of the Board and public members present with the latest information, which is considered good practice.
8. The functionality of TIG and its ability to allow staff at all levels to access real-time performance data was recognised and acknowledged as Outstanding practice in the Trust's recent CQC report, and it has also been welcomed by NHS England who are currently engaging with the Trust to understand this further.
9. As part of the annual audit of the financial statements, all trusts in England receive an audit of their Annual Report. The Trust's external auditors, Grant Thornton undertook the audit of the Trust's financial statement and Annual Report for 2022-23 and made the following recommendation for further improvement: *The Trust should consider publishing its Integrated Performance Report on its website.*



10. The Board of Directors welcomed the recommendation from the external auditors in 2023 and have considered the approach to ensure an appropriate level of detail is published on the public website, in advance of the Board meeting, which aligns with the data available 'live' in TIG, thereby ensuring a single source of information.
11. The Board of Directors continues to receive 'live' performance information via the TIG system at each public meeting, this will supplement the performance information and narrative contained within this published version of the Integrated Performance Report, that is being launched for the new financial year in April 2024.

Current position

12. Since the meeting of the Board of Directors in February 2024, the work to develop the published IPR has continued in detail with Executive Directors working to review and agree the approach for each of the performance domains.
13. The Trust's Business Intelligence Team have been providing support in the development with fine-tuning now required to finalise the report. As previously described, the proposed format of the report is based on a review of good practice across NHS Trusts, and other public sector organisations and an example of how the KPIs will be presented was shared in February 2024.
14. Each published KPI to be included in the report will include information on
 - The Trust's performance in-month and Year To Date (YTD)
 - The annual target, and progress against the target
 - Rolling monthly performance for the last 12 months, and;
 - Commentary providing further detail on performance for each KPI
15. The published version of the Integrated Performance Report will be progressed and finalised for the next meeting of the Board of Directors in June 2024, when a series of KPIs will be included in the papers.
16. The Executive Leadership Team will continue to oversee the development of the report according to the process agreed.

Ali Hughes
Director of Corporate Affairs

Karen Lees
Head of Corporate Governance

11 April 2024