

Integrated Performance Report - M9			
Meeting	Board of Directors		
Date	21/02/2024	Agenda Item	11
Lead Director	Alison Hughes, Director of Corporate Affairs		
Author(s)	Karen Lees, Head of Corporate Governance		
Action required (please select the appropriate box)			
To Approve <input type="checkbox"/>	To Discuss <input type="checkbox"/>	To Assure <input checked="" type="checkbox"/>	
Purpose			
<p>The purpose of this report is to provide the Board of Directors with a summary of performance across the Trust live from the Integrated Performance Dashboard in the Trust Information Gateway (TIG).</p> <p>The position reported to the Board follows presentation at each of the sub-committees of the Board during January and February 2024.</p> <p>This paper also provides and update on progress to develop a published version of the Integrated Performance Report, which will be presented at the Board of Directors meeting in April 2024 - see appendix 1.</p>			
Executive Summary			
<p>The Integrated Performance Report provides a summary of performance across operational, quality, workforce and financial metrics. The report provides an in-month and YTD position.</p> <p>The Integrated Performance Board met on 31 January 2024 to review performance up to and including M9.</p> <p>The Integrated Performance Dashboard will be presented 'live' at the meeting of the Board of Directors to provide an update on Trust performance across all domains. This report should be considered alongside the briefings from the Chairs of the committees of the Board.</p> <p>The development of a published version of the IPR is in progress and will launch in April 2024. This responds to a recommendation from the Trust's external auditors. The supporting paper at appendix 1 provides further detail on the background and the proposed format for Board members assurance.</p>			



Risks and opportunities:

The Board reviews the Trust's performance at every meeting together with the risks both operational and strategic in the Board Assurance Framework (BAF). The Board seeks opportunities to continuously improve the performance of the Trust, to better service our communities and support the work of the Wirral Place, and the Cheshire and Merseyside Integrated Care Board (ICB).

Quality/inclusion considerations:

Quality & Equality Impact Assessment completed and attached No.

The impact assessments are undertaken at service level and during the development of the Trust strategies.

Financial/resource implications:

None identified

The Trust Vision - To be a population health focused organisation specialising in supporting people to live independent and healthy lives. The Trust Objectives are:

- Populations - We will support our populations to thrive by optimising wellbeing and independence
- People - We will support our people to create a place they are proud and excited to work
- Place - We will deliver sustainable health and care services within our communities enabling the creation of healthy places

Please select the top three Trust Strategic Objectives and underpinning goals that this report relates to, from the drop-down boxes below.

Populations - Safe care and support every time	Place - Improve the health of our population and actively contribute to tackle health inequalities	Place - Make most efficient use of resources to ensure value for money
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The Trust Social Value Intentions

Does this report align with the Trust social value intentions? Yes.

If Yes, please select all of the social value themes that apply:

Community engagement and support

Purchasing and investing locally for social benefit

Representative workforce and access to quality work

Increasing wellbeing and health equity

Reducing environmental impact

Board of Directors is asked to consider the following action

To receive the report live from TIG and be assured on the monitoring of performance across the Trust and to note the progress with the development of the a published version of the Integrated Performance Report, with effect from April 2024.

Report history (Please include details of the last meeting that received this paper, including the title of the meeting, the date, and a summary of the outcome)

Submitted to	Date	Brief summary of outcome
No previous history		



Appendix 1 - Development of the new Integrated Performance Report

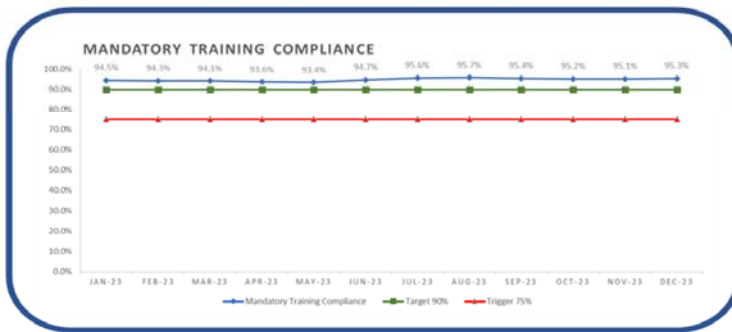
Background

1. For several years, the TIG system has been used 'live' in committee and Board meetings to present the most up to date and validated position on performance across all domains including local and national indicators.
2. At every public Board of Directors meeting the Chief Executive and relevant Directors present the Trust's performance across quality, operational delivery, finance, and workforce domains. This provides an integrated picture of the Trust's performance and is supported by the use of 'live' performance information via TIG. The use of live information provides members of the Board and public members present with the latest information, which is considered good practice, and does not occur at all trusts.
3. The functionality of TIG and its ability to allow staff at all levels to access real-time performance data was recognised and acknowledged as Outstanding practice in the Trust's recent CQC report, and it has also been welcomed by NHS England who are currently engaging with the Trust to understand this further.
4. As part of the annual audit of the financial statements, all trusts in England receive an audit of their Annual Report. The Trust's external auditors, Grant Thornton undertook the audit of the Trust's financial statement and Annual Report for 2022-23 and made the following recommendation for further improvement: *The Trust should consider publishing its Integrated Performance Report on its website.*
5. This report sets out the Trust's response to this recommendation, and the development of a paper report to supplement the use of the live performance information in future public Board meetings.

Responding to the recommendation

6. The Board of Directors welcomed the recommendation from the external auditors in 2023 and have considered the approach to ensure an appropriate level of detail is published on the public website, in advance of the Board meeting, which aligns with the data available 'live' in TIG, thereby ensuring a single source of information.
7. It is proposed that the Board of Directors will continue to receive 'live' performance information via the TIG system at each public meeting, supplementing the performance information and narrative contained within the published version of the Integrated Performance Report.
8. A published version of the IPR report is now in development with all Directors, their Deputies and the Business Intelligence Team and it will be launched for the new financial year in April 2024.
9. The format of the report will include presentation of selected Key Performance Indicators (KPIs) as SPC charts from each of the performance domains, together with a narrative summary of key highlights and exceptions.
10. This proposed format is based on a review of good practice across NHS Trusts, and other public sector organisations and an example of how the KPIs will be presented in the report is shown below.

Workforce Measures 2023-24					
KPI Name	2022/23 Performance	Annual Target	3 Month Trend	Avg 12 Month	Against Target
Mandatory Training Compliance	94.1%	90%	→	94.7%	✓



Commentary provided by Claus Madsen

There was sustained strong performance across the Trust for mandatory training year to date.

There was a slight increase in compliance from 95.1% in November to 95.3% in December.

Compliance remains stable with all localities over the 90% target.

There was an increase in Adult BLS (Basic Life Support) to 91.7% and in Child BLS (Basic Life Support) to 91.8%.

- The process for the development of the report is also being agreed to ensure an appropriate flow from the Integrated Performance Board to the committees of the Board, and to the Board of Directors.
- The Executive Leadership Team will also oversee the development of the report according to the process agreed.

Ali Hughes
Director of Corporate Affairs

Karen Lees
Head of Corporate Governance

15 February 2024