

**Our Ref: CTFOI2050**

17<sup>th</sup> April 2023

**Quality and Governance Service**  
Wirral Community Health and Care  
NHS Foundation Trust  
Wing 5, 1<sup>st</sup> Floor  
St Catherine's Health Centre  
Derby Road  
Birkenhead  
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**Re: Freedom of Information Request**

**Original Request and Response:**

1. Does your organisation procure Non-Emergency Patient Transport (NEPTS) contracts and if not please provide contact details of the organisation that does procure NEPTS on behalf of your organisation?

**Response:** No contract is in place, nor does Wirral Community Health and Care NHS Foundation Trust have another organisation that procures NEPTS on its behalf.

2. What date is/was your current NEPTS contract due to end (outside of any available extension periods) and what extension periods are available?

**Response:** NA

3. For how many years was the NEPTS contracted awarded?

**Response:** NA

4. Which organisation was awarded the NEPTS contract?

**Response:** NA

5. What was the total value of the awarded NEPTS contract excluding any extension periods?

**Response:** NA

6. What was the additional spend on NEPTS over and above the awarded contracted value for the year to December 31st, 2022? Please confirm the split of this overspend by provider.

**Response:** NA

7. What has been, both in terms of numbers and %, the two largest KPI failure(s) of the NEPTS contract for the year to December 31st 2022?

**Response:** NA

8. Does your organisation use taxis to transport NEPTS patients.

**Response:** Response: NA

9. Does your organisation have contracts with taxi companies that are longer than 6 months and if so please provide names of these taxi companies?

**Response:** Argyle Satellite Taxis, Birkenhead, Wirral.

If you are not satisfied that your Freedom of Information request has been dealt with in an adequate manner, you have the right to request a review, requiring us to review our action and response. To request a review of this response, please contact the FOI Officer, Wirral Community Health and Care NHS Foundation Trust, St Catherine's Health Centre, Derby Road, Birkenhead, Wirral, CH42 0LQ or email: [WCNT.foi@nhs.net](mailto:WCNT.foi@nhs.net). You will receive a full response to your request for review within 20 working days of its receipt.

If you are unhappy with the way we have handled your request for review, you may ask the Information Commissioner to review our decision: The Information Commissioner, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, Telephone: 01625 545700.



**Wirral Community Health and Care  
NHS Foundation Trust**  
Chair: Professor Michael Brown CBE DL  
Chief Executive: Karen Howell