

Our Ref: CTFOI1900

18th October 2022

Quality and Governance Service
Wirral Community Health and Care
NHS Foundation Trust
Wing 5, 1st Floor
St Catherine's Health Centre
Derby Road
Birkenhead
Wirral
CH42 0LQ
0151 514 2202

www.wchc.nhs.uk

Re: Freedom of Information Request

Original Request and Response:

1. How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2019 – 31.12.2019?

1.1. How many of these reported incidents were followed up with any action being taken against the perpetrator?

1.2. If action was taken against any of the perpetrators, how many incidents were reported to the police?

Response: There were 2 incidents of racial abuse directed toward Wirral Community Health and Care Trust staff in the timeline above. Support was offered to the staff members and primarily the view of the staff member was respected. As a result, neither incident was reported to the police.

2. How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2020 – 31.12.2020?

2.1. How many of these reported incidents were followed up with any action being taken against the perpetrator?

2.2 If action was taken against any of the perpetrators, how many incidents were reported to the police?

Response: There was 1 incident of racial abuse in the above timeline. The incident was not reported to the police. Support was offered to the staff member and primarily the view of the staff member was respected. As a result, the incident was not reported to the police.

3. How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2021 – 31.12.2021?

3.1. How many of these reported incidents were followed up with any action being taken against the perpetrator?

3.2. If action was taken against any of the perpetrators, how many incidents were reported to the police?

Response: There were no incidents of racial abuse towards NHS staff in the timeline above.

4. How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2022 – current date?

4.1. How many of these reported incidents were followed up with any action being taken against the perpetrator?

4.2. If action was taken against any of the perpetrators, how many incidents were reported to the police?

Response: There was 1 incident of racial abuse in the timeline above. Support was offered to the staff member and primarily the view of the staff member was respected. As a result, the incident was not reported to the police.

If you are not satisfied that your Freedom of Information request has been dealt with in an adequate manner, you have the right to request a review, requiring us to review our action and response. To request a review of this response, please contact the FOI Officer, Wirral Community Health and Care NHS Foundation Trust, St Catherine's Health Centre, Derby Road, Birkenhead, Wirral, CH42 0LQ or email: WCNT.foi@nhs.net. You will receive a full response to your request for review within 20 working days of its receipt.

If you are unhappy with the way we have handled your request for review, you may ask the Information Commissioner to review our decision: The Information Commissioner, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, Telephone: 01625 545700.



**Wirral Community Health and Care
NHS Foundation Trust**

Chair: Professor Michael Brown CBE DL
Chief Executive: Karen Howell