

## **Chair's Report - August 2022**

I am pleased to provide a written report to the Board of Directors which covers some key updates for members' attention and assurance.

### **External well-led developmental review**

Karen Howell and I received a briefing from MiAA on the outcome of the well-led developmental review in mid-July 2022.

I am pleased to report that overall, the report is positive and highlights some useful areas for focus and testing over the coming months.

My thanks to all members of the Board, senior leaders and external stakeholders who supported this review. We recognise that the timeline for completion has been interrupted at times due to the Level 4 incident and the Trust's response to COVID-19. As such, we acknowledge that some of the findings reflect a position that has already progressed, changed or improved but overwhelmingly the findings present a fair reflection of the Trust.

The full Board of Directors will be reviewing the findings at the next informal board session in September and agreeing our action plan.

### **Council of Governors**

As previously reported, the Council of Governors met formally on 14 June 2022.

The development day planned for 20 July 2022 was unfortunately postponed due to an increase in COVID cases and, in consultation with governors, this session will now take place on 13 September 2022.

The work of the Council of Governors to lead the process to appoint new external auditors for the Trust continues with governors having reviewed the tender submission against key quality questions. The next step will include a review of the financial schedule and a meeting with potential suppliers.

### **Team WCHC Staff Awards**

I am delighted that we will be holding our Staff Awards in September 2022 and look forward to recognising and celebrating the tremendous work of colleagues and teams right across the Trust. This year we received over 100 nominations across 8 categories, including the Peoples Choice Award which has been judged by our governors.

We particularly look forward to welcoming new colleagues from St Helens and Knowsley to the Staff Awards this year.

I know all members of the Board are thrilled to have this important event in the calendar to acknowledge the hard work, compassion and experience of our workforce.

My congratulations to everyone that was nominated and the shortlisted nominations. We look forward to announcing the winners on the night!

## **Place Based arrangements**

The work across the system on PLACE governance arrangements has continued and with the Place-based Lead, (Simon Banks) now in place, work is progressing with senior leaders across the system to finalise and establish the Place-Based Partnership Board and a Wirral Providers Partnership.

The inaugural meeting of the Place-Based Partnership Board is expected to take place in September 2022.

I invite the members of the Board of Directors to receive this report for information.

**Professor Michael Brown CBE DL**  
**Chair**

20 July 2022

## **Lead Governor Report**

### **Council of Governors (CoG) formal meeting - 14 June 2022**

The full CoG met with members of the Board of Directors in June 2022 to consider an agenda which included;

- Presentation on the new 5-year organisational strategy, the enabling strategies and the associated delivery plans.
- Presentation of the draft Annual Quality Account 2021-22
- Consideration of the NHSE/I consultation on the addendum to the guide for governors to reflect legislative changes from July 2022

### **Development Day - July 2022**

The CoG was looking forward to a face-to-face development day on 20 July 2022, however due to an increase in COVID cases among members and Trust staff it was agreed to postpone the session.

This development day will now take place on 13 September 2022, and we look forward to meeting in person with each other and Trust staff.

### **External Audit contract engagement**

A sub-group of the Council of Governors continues to support the Trust in the procurement exercise to appoint external auditors for the Trust. The group met in early July 2022 to consider the tender submission received and will convene in the coming weeks to meet with potential suppliers.

A formal recommendation will be put to the full Council of Governors, and it is anticipated that the new contract will commence in August 2022.

My thanks to governor members of the sub-group that have supported this important work so far; their commitment and focus is highly appreciated for what is a key duty of the Council of Governors and a significant contract for the Trust.

### **Team WCHC Staff Awards - judging**

Members of the CoG were delighted to support the recent judging of Team WCHC Staff Awards. It was wonderful to read so many inspiring nominations across all categories. The CoG were particularly pleased to be sole judges for the Peoples Choice Award.

We are all looking forward to the awards ceremony in September 2022.

### **Your Voice Group**

The Your Voice Group met on 21 July 2022 and considered on-going pieces of work that members are involved in across the Trust.

The Trust's Head of Inclusion attended to provide an update on the Accessible Information Standards quality improvement project which members of the group will be supporting. The



**Wirral Community  
Health and Care**  
NHS Foundation Trust

group discussed how public communication and awareness could be improved on why the Trust asks about protected characteristics in order to improve care and access to services.

The group were invited to comment on a patient information leaflet for people living with dementia and their families.

The group also received the Your Experience figures from patients and services users accessing Trust services and noted in particular the % of FFT responses to the number of individual contacts per month. The opportunity to review the responses received live from the system utilised by the Trust, including comments by theme continues to be welcomed by the members of the group.

An update was shared on the campaign to recruit members to the group and an information leaflet shared with all members. Any members interested in joining the group can access further information on the Trust's website - [Engagement Groups - Wirral Community Health and Care NHS Foundation Trust \(wchc.nhs.uk\)](https://www.wchc.nhs.uk/engagement-groups).

Finally, a presentation was shared with the group on the new Trust Five-Year Strategy with members recognising the work to develop the document. The group discussed developing an easy-read/shorter version for members of the public and were invited to provide comments to the Trust for further development.

The next meeting of the Your Voice group will take place on 21 September 2022 at 2.00pm.

I provide this report to the Board of Directors for noting and assurance on the work of the Council of Governors.

**Lynn Collins**  
**Lead Governor (public governor, Wirral West)**

22 July 2022

## Chief Executive's Report - August 2022

1. This report provides an update on regional and local news and developments including important updates from across the Trust. In addition, it advises on the work considered by the Executive Leadership Team. I have also highlighted some key national updates for information.

### Regional and local news and developments

#### Wirral - Integrated Care Partnership

2. The work to develop and agree the local place-based governance arrangements continues.
3. The Place-Lead, Simon Banks has now taken up post and is finalising governance arrangements for the Place-Based Partnership Board which will hold its inaugural meeting in September 2023.
4. There remains a strong commitment from partners across Wirral to continue to drive forward integration, joint working and new ways of working to improve outcomes for residents and partners to truly make a sustained difference.
5. All leaders of provider organisations across healthcare, including primary care and the voluntary sector, are also collaborating effectively to confirm arrangements for a Provider Partnership across Wirral to ensure effective decision making and implementation of the strategic intent and direction set by the Health & Wellbeing Board and the Place-Based Partnership Board.
6. I am looking forward to these arrangements being established over the coming months.

#### Team WCHC Awards - shortlist announced



7. I was absolutely thrilled to announce the shortlist for the Team WCHC Awards 2022 at the end of July 2022.
8. My thanks to everyone across the Trust including Governors who supported the judging process, taking time to read through over 100 wonderful nominations.
9. Our annual awards are always a wonderful reminder of why we do what we do and the enormous impact we have on the lives of the people we care for. I am so pleased that we have been able to bring them back this year, it promises to be a magnificent evening of

celebration, recognition and heart-felt thanks. I am looking forward to celebrating our wonderful staff on Thursday 15 September at the awards ceremony.

10. In recognition of the high quality and inspiring nominations received across all categories, we have also published a book of nominations this year, *'Together we make a great team'* allowing staff from across the Trust to read the many stories of excellence. Stories of compassion, openness and trust that reflect the diversity of what we do, caring for and supporting people from the start of life to the end - all with the shared purpose to support each other and our communities to live well.
11. My heart felt congratulations to everyone nominated and shortlisted.

### **Our strategies - the complete package**



12. Following our Board of Directors meeting in June 2022, I was pleased to formally launch to our workforce, our Five-Year Organisational Strategy 2022-27 and all four supporting strategies (Quality, People, Digital and Health Inequalities & Inclusion), which clearly set our ambitions for the future and the direction we will take over the next 5 years.
13. Our Five-Year Strategy recognises the vital role we play as a population-health focused organisation specialising in supporting people to live independent and healthy lives. It acknowledges the importance of collaborative working across places and systems with partners and stakeholders from all sectors.
14. It is clear through all of our strategies that as a Trust, we want to support our communities to live independent and healthy lives, but the wellbeing of our staff is also a key priority which is why it features first in the four ambitions we have set in our People Strategy.

### **Well-Led Developmental Review**

15. Mersey Internal Audit Agency have concluded an external developmental review of Well-Led commissioned by the Trust in late 2021.
16. The final report has been received and members of the Executive Leadership Team are reviewing the recommendations ahead of an informal board session in September 2022.
17. The Chair and I had an opportunity to receive a briefing from the team at MiAA who conducted the review, and overall, the feedback and findings were positive with some useful areas to further develop and improve.
18. We welcome the review and extend our thanks to colleagues across the Trust who supported this important work.

### **Infection Prevention and Control Standards: Living with COVID-19**

19. In June 2022 the Trust approved several recommendations to ease IPC control measures across the organisation. The recommendations were aligned to the publication of the UK Health Security Agency (UKHSA) IPC guidance for health and care professionals.
20. The alignment of measures to local Health and Social Care organisations has continued to be considered to support the dynamic risk assessment, in order to drive consistency and clarity for the local community.
21. In mid-July 2022 and following a review of the risk assessment a revised position was implemented across the Trust and remains in place.

#### ***Staff, patients and visitors - clinical areas***

22. Staff to wear facemasks in all clinical areas, including waiting areas and patients homes
23. Patients and visitors are encouraged to wear a Fluid Resistant Surgical Facemask (provided by services) within clinical settings where care is provided and in waiting areas

#### ***All staff - clinical and non-clinical***

24. All staff to complete twice weekly lateral-flow device tests.
25. My thanks to all staff and visitors, service users and patients in helping us to ensure the safe implementation of these measures.
26. My thanks also to our Infection Prevention and Control Team who continue to ensure that both staff and visitors and patients remain as safe as possible.

### **Executive Leadership Team - service visits and engagement**

27. In light of the easing of restrictions, the Executive Leadership Team and I have been delighted to start getting out and about to connect with our services and staff.
28. Each Board Director has been partnered with a Service Director to maximise every opportunity to visit teams and services. After the last 2 years, it has been wonderful to have the opportunity to see our staff, to hear from them and to understand how they are feeling.

### **Temporary changes to HR Leadership**

29. As previously advised, we continue to have temporary arrangements in place for HR and Learning & Organisational Development.
30. I would like to welcome Roger Wilson, as interim Director of HR and L&OD for up to 6 months. Roger is an experienced leader and HR professional with a 35-year career in the NHS.

### **Your Experience - the importance of feedback**

31. In June 2022 we received 2,053 responses to our patient experience survey with 92% of people recommending our services.
32. The top 10 themes from the feedback included staff attitude, the implementation of care, the environment and communication. This is so important to not only ensure we continue to deliver and improve our services for those accessing them, but also for our

staff who continue to work incredibly hard and to know that they are appreciated and doing a good job!

### **NHS Cadets - Graduation 2022**

33. Congratulations to all of our NHS Cadets who graduated from the 2021-22 programme in July 2022. It was wonderful to attend the graduation event at The Hive Youth Zone and see young people from across Wirral come together to celebrate their achievements and share their experiences of the course.
34. The Mayor of Wirral, Councillor Jeff Green, also attended the event with me to present certificates to the young people.
35. The NHS Cadets Programme, which began in October 2020, is a 12-month course designed to engage with young people who wouldn't normally get the opportunity to work or volunteer within the NHS. In Wirral the programme is delivered as a joint initiative between our Trust, St John Ambulance and The Hive. It provides 14 to 16-year-olds with courses to develop their skills, ready for their career journey.

### **NHS Rainbow Badge Scheme - Assessment**



36. Over the last six months, the Trust has been completing an assessment of its LGBTQ+ inclusivity from both a patient/service user and workforce perspective and I am pleased to confirm that we have been rated as in '**Initial Stages**'.
37. This is a good result, and the assessors were keen to point out and commend us on numerous examples of good practice from across the organisation and they recognised improvement work that is already underway.
38. The assessment report identifies clear actions for improvements (many of which are already in progress) to take us to the next stage of the award process - the bronze award in the near future.
39. I would like to thank everyone involved in this piece of work and acknowledge the recognition in the report that we are on an upwards trajectory.

### **Team WCHC Celebration and Sharing Event**

40. In mid-July 2022, teams from across the Trust came together to our Team WCHC Celebration and Sharing Event providing an opportunity for services to showcase their fantastic quality improvement work, including Enhancing Families Programme in Knowsley, Physiotherapy and Podiatry, Community Cariology, Freedom to Speak Up Guardian, IT Team, HR L&OD, Fit Club and more.
41. We were also joined by our NHS Cadets, and it was great to meet with them to hear their aspirations for the future.
42. My thanks to everyone who attended the event including governors and members of our



Your Voice group, but particular thanks to our Quality Leads and Quality Improvement Practitioners who made the event happen so successfully and our staff who shared their inspiring stories of quality improvement.

### **AHP Workforce Supply Project**

43. Amanda Ball, AHP Workforce Strategy Lead has developed our first Allied Health Professional (AHP) Workforce Strategic Plan, which provides an insight into current AHP workforce challenges across the Trust and a plan to support workforce priorities across our allied health professionals and build our AHP workforce supply over the next 18 months.
44. This is the outcome of a project that has been underway in the Trust for the last 6 months, with support of funding from Health Education England (HEE) to provide dedicated leadership capacity to support and help build AHP workforce supply across the health and care system, recognising the significant role AHPs will play in helping to deliver the ambitions of the NHS Long Term Plan.
45. This project has brought AHPs together and raised their profile across the Trust and across Cheshire & Merseyside. It supports our People Strategy such that the development and care for our staff is as important as the care of the communities we serve.
46. Between now and October 2023, the project will aim to continue to build a sustainable AHP workforce that is enabled to develop and thrive.
47. I would like to recognise Amanda's leadership in driving this significant piece of work forward and congratulate her and all those involved in gaining the regional and national recognition that this work deserves.

### **St Helens 0-19+ stakeholder event**

48. At the end of June 2022, our 0-19+ Service in St Helens held their first face-to-face stakeholder engagement event which brought together over 20 local partner organisations.
49. The event was a great opportunity to network, build relationships and learn more about the services on offer to support local children, young people and families.
50. Partner agencies included Kooth, Incredible Years, St Helens Wellbeing Service, Children's Centres, Barnardo's, St Helens Libraries and Home-Start.
51. Service leads, Caiti O'Callaghan and Sam Talbot shared how our teams are supporting families to not only have the best start in life, but to also access the care and support they need to improve life chances.
52. Thank you to everyone involved in making this event happen. It was wonderful to see so many people come together. I look forward to hearing about more engagement opportunities, including the establishment of our very own Partnership Forum in St Helens - mirroring the success of the Trust's Forum in Wirral.

### **NHS Prevention Pledge**

53. It is widely acknowledged that prevention measures are needed at scale to help address the gaps identified by the NHS Five Year Forward View, the NHS Long Term Plan, and the NHS Phase 3 COVID response requirements, all of which prioritise a renewed focus on prevention. The Cheshire & Merseyside Health & Care Partnership (HCP) Population Health Board is supporting NHS Trusts to adopt a Prevention Pledge.

54. The NHS Prevention Pledge is a framework underpinned by 14 'core commitments' that NHS providers will be expected to work towards as a means of formally adopting the pledge. The pledge is aligned to the Marmot Community programme addressing health inequalities across the region.
55. The commitments have been developed through extensive consultation with representatives from provider Trusts, NHSE/I, local authority public health teams, the Office for Health Improvement and Disparities, and third sector organisations across the region.
56. We are delighted to be working towards adoption of the NHS Prevention Pledge under the leadership of our Chief Nurse.

### **Marine Lake Health & Wellbeing Centre**

57. We are delighted with the progress in West Kirby to build our new Health & Wellbeing Centre. A more detailed update will be provided on the meeting agenda.
58. We look forward to inviting some key stakeholders, local partners and neighbours to the site in early September.
59. My thanks to all involved in this significant and exciting development for the Trust, our partners and the West Wirral community.

### **Armed Forces Covenant**

60. To coincide with Armed Forces Day in June 2022, I was delighted to sign the Armed Forces Covenant on behalf of the Trust to recognise the value serving Personnel, both regular and reservists, veterans and military families contribute to our business and our country.
61. We are proud to formalise our commitment to ensure those who serve or have served are treated with fairness and equality.



### **National news and developments**

#### **Health and Care Act 2022**

62. On 1 July 2022 the 42 Integrated Care Systems across NHS England became legal entities and are now legally underpinned by an NHS Integrated Care Board and an Integrated Care Partnership, whose task is to drive the delivery of better, more efficient and joined-up care for patients and reductions in health inequalities across the communities they serve.
63. The ICS brings together partners from across the NHS, local government and independent

(voluntary and private) sectors.

64. The Trust sits within the Cheshire & Merseyside ICS which is made up of 9 Places.
65. The King's Fund have developed a simple animation describing the changes which can be accessed via the following link [How does the NHS in England work and how is it changing? | The King's Fund \(kingsfund.org.uk\)](https://www.kingsfund.org.uk/how-does-the-nhs-in-england-work-and-how-is-it-changing/)
66. As requested by staff, at the monthly Get Together in July 2022, I gave a presentation on the changes that have taken place across NHS England with the introduction of Integrated Care Systems (ICS) and where the Trust sits within the Cheshire and Merseyside Integrated Care Partnership, which is one of the biggest ICSs in England.
67. My intention for our staff was to ensure a common understanding of the changes, what the new terminology means and how the changes aim to make it easier for organisations to work together to meet the needs of our communities.
68. Whilst these changes are significant and complex, I believe that as an integrated health and care Trust, we are in a good position within the system we work, as a leading community provider.
69. Partnership working is not new to us, and our locality based operational structure will open up greater opportunities to work collaboratively with partners for the benefit of those we care for.

### **Creating the new NHS England**

70. The Health and Care Act has also formalised the merger of NHS Improvement and NHS England and has given the new organisation powers to bring together NHS England Health Education England (HEE) and NHS Digital (NHS Digital).
71. At the NHS Confed Expo in June 2022, Amanda Pritchard, CEO of NHS England set out her reflections on the wider challenges and opportunities for the coming years around four Rs;
  - **Recovery**, using the lessons from and the can-do spirit seen during the pandemic to ensure that people who need care, tests, and treatment can get it as quickly as possible
  - **Reforming** for the future, making the most of the opportunities presented by system working, and technology and data, to provide more effective, more convenient and more preventative services
  - Building **resilience** to the shocks of the future, including working to ensure the right numbers of staff, the right physical and community capacity, and the right approach to urgent and emergency care in particular, and
  - **Respect** for those whose sacrifices have supported the NHS through the last 900 days - looking after our existing staff, providing the best possible value for taxpayers, and ensuring that all patients are treated as equal partners in their care, and their needs and opinions are central to how services are planned, delivered and improved.

### **NHS England oversight framework for 2022/23**

72. NHS England (NHSE) published its new oversight framework (SOF) for 2022/23 on 28 June, ahead of the official launch of integrated care systems (ICSs) on 1 July, as part of the new statutory framework.
73. The 2022/23 SOF sets out:
- How trusts and ICBs will be segmented
  - Metrics used in oversight of trusts and ICBs
  - How NHSE regional teams will oversee ICBs
  - How ICBs will oversee place-based partnerships
  - How support and enforcement action will be co-ordinated
74. The new SOF for 2022/23 has given a clearer definition of roles and responsibilities between NHSE and ICBs, as well as a growing consideration of the local context. However, it is not yet clear how the new framework will be applied, in the context of NHSE's new operating model, which is still being developed.
75. The Trust has received confirmation that our segmentation rating will remain unchanged at Level 2 and will be reviewed over the next quarter.
76. The new SOF can be accessed via the following link - [B1378-NHS-Oversight-Framework-22-23-v1.2.pdf \(england.nhs.uk\)](#)

### **Urgent community response services data**

77. In late June 2022, NHS England and NHS Improvement published two-hour urgent community response data. This followed the national roll-out of the two-hour standard by April 2022, which requires integrated care systems (ICS) to provide a consistent service at scale, from 8am to 8pm, seven days a week (at a minimum) across the full geography of each ICS.
78. The Chair of the Community Network, Siobhan Melia, has reflected that the publication of this data represents an important moment for community providers. It will raise the profile of community services and shine a light on the important work taking place in the sector.
79. As of April 2022, 78% of urgent community response referrals met the two-hour standard for delivering urgent community response services. These services play an essential role in supporting ambitions to deliver more care in and close to people's homes where appropriate, which benefits both patients and the wider health and care system by reducing pressure on urgent and emergency care and hospital beds.

## **Two Hour Urgent Community Response (UCR) Service**

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80. Our Two-Hour Urgent Community Response Service continues to perform well with 92.9% of patients assessed within two hours. The service provides people with urgent assessments, care and treatment for a short time. The service helps to keep people out

of hospital and recover in their own home or place of residence, as well as supporting their independence.

### **UK Covid-19 Inquiry Terms of Reference**

81. The Terms of Reference for the UK Covid-19 Inquiry have been set which means that the inquiry is now formally established under the Inquiries Act 2005 and its work officially begins. The ToR set the outline for the inquiry, and the inquiry chair, Baroness Hallett, will have the discretion to explore issues in more depth as part of the inquiry's scope.

82. The aims of the inquiry are to:

- examine the COVID-19 response and the impact of the pandemic in England, Wales, Scotland and Northern Ireland
- identify the lessons to be learned from the above, to inform preparations for future pandemics across the UK.

### **NHS awarded the George Cross**

83. On Tuesday 12 July, the NHS received the George Cross at a presentation where Amanda Pritchard, Chief Executive of NHS England and May Parsons, a matron for respiratory services who delivered the first Covid vaccine, received the award from Her Majesty The Queen.

### **Reports of interest published in-month**

84. In this section I share with you any reports that have been published and links to access them for future reference

- In mid-June 2022, the Department of Health and Social Care published their data strategy **Data saves lives: reshaping health and social care with data**. This strategy highlights how the use of data can be transformed to harness the progress brought on in response to COVID-19, drive innovation and improve efficiency - [Data saves lives: reshaping health and social care with data - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/consultations/data-saves-lives-reshaping-health-and-social-care-with-data)
- In late June 2022 NHS England and the Department of Health and Social Care published [A plan for digital health and social care](https://www.gov.uk/government/consultations/a-plan-for-digital-health-and-social-care), which sets out a vision for a digital future for leaders and a plan to achieve digital transformation of health and social care - [A plan for digital health and social care - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/consultations/a-plan-for-digital-health-and-social-care)

### **Communications and Engagement**

#### **Get Together - Team WCHC Briefing**



85. The monthly on-line Get Together meetings continue to be well attended by staff and we continue to use this important engagement forum to share news and updates but also to seek feedback from our staff.

86. I look forward to these sessions every month and the opportunity to engage with so many members of Team WCHC.
87. I have also continued to represent the Trust at regular system meetings including Northwest Leaders, Cheshire & Merseyside Providers Chief Executives, and Cheshire & Merseyside Mental Health, Learning Disabilities and Community Provider Collaborative (MHLDC).
88. In late July, I also had the opportunity to visit our colleagues in Knowsley who joined the Trust earlier this year. I was pleased to be able to spend time with the team to hear about their experiences of joining the Trust and the valuable service they deliver to the local community. This visit also provided me with the opportunity to congratulate the team on being our Monthly Stand Out winners for May 2022; we had met on-line to do a virtual presentation of the certificate, but it was wonderful to meet them all in person.

### **Congratulations!**

89. Our INVOLVE group has been shortlisted as a finalist in the HSJ Patient Safety Awards in the Service User Engagement and co-production category. All finalists are invited to give a presentation to the judging panel and my thanks to Julia Bryant and members of the INVOLVE group who presented to the judges in early August.
90. We look forward to the winners being announced on 15 September 2022.
91. The INVOLVE Group represents the universal voice of young people across Wirral and enables our organisation to develop and sustain services that support the health and wellbeing of young people. We have over 20 active members, aged 13-19, who meet regularly via face-to-face meetings and communicate via closed groups on social media.



92. Our monthly Stand Out winner for June 2022 was **Eileen Burgess in Estates & Facilities**. Congratulations to Eileen for this recognition from colleagues right across the Trust.

### **Summary of Executive Leadership Team (ELT) business in June and July 2022**

93. ELT has continued to receive regular updates on the following:
- A system sitrep on discharges and community transmission rates
  - Developments across the national, ICP and Place health and care systems including the development of the Cheshire & Mersey ICS.
  - The development of Wirral Place and the Place Based Partnership Board
  - The work of the various UECUP (Urgent & Emergency Care Upgrade Programme) committees and workstreams.
  - The work of the implementation group responsible for responding to and implementing updates the guidance on Living with Covid-19.
  - Measures to support staff with cost-of-living pressures
94. During June and July 2022, the following were approved by ELT:
- A proposal to realign the Trust's appraisal compliance target with comparable organisations

- Revisions to the Gold (executive) on-call rota in line with new ICS guidance
- A proposal for the Trust to commit to the NHS Prevention Pledge
- Proposals for the management of NHS Pulse Survey and National Staff Survey results within the Trust
- Guidance on agile working principles for staff

95. Additional items were also presented to ELT for assurance or discussion including,

- An update from staff taking part in the Professional Nurse Advocate (PNA) programme which aims to provide nurses with the skills to facilitate restorative clinical supervision and foster cultures that promote learning and development and help to monitor and improve care in clinical practice
- An overview of the Trust's results in the NHS People Pulse Survey for April 2022
- Updates on the Discharge to Assess and Home First Reablement projects to support winter pressures
- An overview of the plans to implement Virtual Wards in Wirral.
- An update from the Director of Discharge on the improvement work taking place in the Integrated Discharge Team
- An overview of the changes to the regional Emergency Preparedness, Resilience & Response (EPRR) process following the implementation of Integrated Care Boards on 1 July 2022.
- An update on the Wirral Local Plan, which covered the environment, social and economic regeneration, providing of housing and jobs, transport and travel etc, and its relevance to the planning and delivery of health and care services.
- Assurance on the contractual status of Trust services with a medical component and the measures in place to mitigate risk

## **Conclusion**

96. I hope you find this report interesting and helpful, and it provides a clear description of the current priorities for the Trust and the key activities underway to address them.

**Karen Howell**  
**Chief Executive**

Alison Hughes  
Director of Corporate Affairs

9 August 2022