## Community Buddy Pathway

A referral to Everyone Health Knowsley Breastfeeding Buddy Support Service can be sent via:

| Breastfeeding support worker | Midwife / hospital | Health visitor | Other support providers | Self-referral |
|---|---|---|---|---|

Referral to Clinical Contact Centre (CCC) via:
Email (referral form) clinical.contactcentre@nhs.net or
Telephone 0333 005 0095

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Everyone Health offers a virtual antenatal feeding support group.

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Within 48 hours of referral an initial telephone appointment is made to triage the referral.

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The service user is allocated a suitable peer supporter, using an assessment tool to identify their needs.

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Weekly telephone/virtual support is offered up to 8 weeks postnatal with reporting back to infant feeding team regarding feeding status at 6-8 weeks.

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Everyone Health offers virtual and face-to-face breastfeeding peer support groups.

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Service users are asked to complete a satisfaction evaluation form when completing the service (telephone/virtual/online survey).