

Our Ref: CTF011701

1st February 2022

Quality and Governance Service
Wirral Community Health and Care
NHS Foundation Trust
Wing 5, 1st Floor
St Catherine's Health Centre
Derby Road
Birkenhead
Wirral
CH42 0LQ
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www.wchc.nhs.uk

Original Request and Response

"We are currently updating data on your trust's Patient Portal / Patient Access Portal systems.

Can you please complete the fields below with what you currently hold?

Please enter 'No System Installed' under supplier name if your trust does not use the system:

Trust Response –

SystemOne

System type - Patient Portal (Electronic Patient Record System)

Supplier name - TPP

System name - SystemOne

Date installed - July 2016

Contract expiration - July 2023

Is this contract annually renewed? - No

Do you currently have plans to replace this system? - No

SOEL

System type - SOEL Health / is a centralised dental management system which is used by the Specialised Dental Service of Wirral Community Health and Care NHS

Supplier name - Software of Excellence UK Ltd NCC Group

System name - SOEL Health Patient Database

Date installed - 2004

Contract expiration - agreed annually

Is this contract annually renewed? - Yes

Do you currently have plans to replace this system? - No

Excelicare

System type - Electronic Patient Record System used by Sexual Health service

Supplier name - Specialist Computer Centre - SCC (sub-contracted to Axsys)

System name - Excelicare

Date installed - April 2017

Contract expiration - March 2022 (2 years extension option to March 2024)

Is this contract annually renewed? - No

Do you currently have plans to replace this system? - No

BEST

System type - Wheelchair Services IT system (BEST)

Supplier name - Soft Options (Systems) Ltd

System name - BEST

Date installed - July 2018

Contract expiration - June 2021(with a 2 year extension until 2023)

Is this contract annually renewed? - No

Do you currently have plans to replace this system? – No”

If you are not satisfied that your Freedom of Information request has been dealt with in an adequate manner, you have the right to request a review, requiring us to review our action and response. To request a review of this response, please contact the FOI Officer, Wirral Community Health and Care NHS Foundation Trust, St Catherine's Health Centre, Derby Road, Birkenhead, Wirral, CH42 0LQ or email: WCNT.foi@nhs.net. You will receive a full response to your request for review within 20 working days of its receipt.

If you are unhappy with the way we have handled your request for review, you may ask the Information Commissioner to review our decision: The Information Commissioner, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, Telephone: 01625 545700.



**Wirral Community Health and Care
NHS Foundation Trust**

Chair: Professor Michael Brown CBE DL
Chief Executive: Karen Howell