

**Our Ref: CTFOI1773**

5<sup>th</sup> April 2022

**Quality and Governance Service**  
Wirral Community Health and Care  
NHS Foundation Trust  
Wing 5, 1<sup>st</sup> Floor  
St Catherine's Health Centre  
Derby Road  
Birkenhead  
Wirral  
CH42 0LQ  
0151 514 2202

[www.wchc.nhs.uk](http://www.wchc.nhs.uk)

**Re: Freedom of Information Request**

**Original Request and Response**

Please kindly send to me, at the email address below, all recorded information that the Trust holds regarding its outsourcing of the provision of pre-paid debit cards in the financial years 2020/21 and 2021/22 and its current and planned outsourcing of the provision of pre-paid debit cards in 2022/23 and future financial years.

Such information should include all recorded information regarding: -

- (a) the Trust's outsourcing of the provision of pre-paid debit cards for the use by staff, volunteers, patients and service users;
- (b) the ways in which the Trust uses pre-paid debit cards;
- (c) the full name(s) of any outsourced service provider(s) supplying the Trust;
- (d) the contract(s) with any outsourced service provider(s) supplying the Trust;
- (e) the date(s) on which contract(s) with outsourced service provider(s) expire;
- (f) the total fees paid by the Trust, or budgeted to be paid, by supplier, for each of the financial years requested above;
- (g) the number of pre-paid debit card users the Trust had, or anticipates having, for each of the financial years listed above;
- (h) the tendering process, or other procurement method, under which the outsourced contract(s) were awarded;

- (i) the tendering process, or other procurement method, under which the service will be re-contracted; and
- (j) the name and email address of the person within the Trust who has responsibility for the Trust's management and provision of pre-paid debit cards.

**Response:** Wirral Community Health and Care NHS Foundation Trust do not use pre-paid debit cards and therefore cannot provide the requested information.

If you are not satisfied that your Freedom of Information request has been dealt with in an adequate manner, you have the right to request a review, requiring us to review our action and response. To request a review of this response, please contact the FOI Officer, Wirral Community Health and Care NHS Foundation Trust, St Catherine's Health Centre, Derby Road, Birkenhead, Wirral, CH42 0LQ or email: [WCNT.foi@nhs.net](mailto:WCNT.foi@nhs.net). You will receive a full response to your request for review within 20 working days of its receipt.

If you are unhappy with the way we have handled your request for review, you may ask the Information Commissioner to review our decision: The Information Commissioner, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, Telephone: 01625 545700.



**Wirral Community Health and Care  
NHS Foundation Trust**  
Chair: Professor Michael Brown CBE DL  
Chief Executive: Karen Howell