**Safeguarding Children**

What to do **if you’re worried a child is being abused/neglected.**

Out of office hours, weekends and bank holidays.

|  |  |  |
| --- | --- | --- |
| Office hours 9.00am - 5.00pm, Monday to Friday.  Staff employed by WCHC discusses concerns with manager or specialist safeguarding nurse. | | |
|  |  |  |

Still have concerns.

Concern about a child’s immediate safety.

Children’s Social Care EDT Integrated Front Door

**Tel: 0345 050 0148**

Contact Children’s Social Care

Contact Centre

**Tel: 01744 676767**

Share information with relevant

Health Professionals eg

Health Visitor, School Nurse.

Contact Merseyside Police

**Tel: 101**

**Tel: 0151 709 6010**

(Outside of Merseyside)

Complete service request form (SRF) within

24 hours and update patient record.

Advise Line Manager of your actions and contact Safeguarding Service for follow up support and supervision.

If WCHC staff require further management advice, contact the Senior Manager on-call.

**07810 754 138 or**

**0151 678 5111**

Ask for WCHC on-call manager.



**Children’s Social Care Contact Centre: Tel:** 01744 676767 **Email:** [**adultandchildrenteam@sthelens.gov.uk**](mailto:adultandchildrenteam@sthelens.gov.uk)

**Out of office hours - Children’s Social Care Emergency Duty Team (EDT): Tel:** 0345 050 0148

**Health Professional Flowchart - Sept 2021 V8**