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# Personal Wheelchair Budgets (PWBs)

## Information for Patients

As part of the assessment process, if you are eligible to receive a wheelchair from the NHS, you will be offered a personal wheelchair budget.

This is a 'virtual' amount of money allocated to meet your assessed needs. It is designed to give you more choice over your wheelchair, one which meets your assessed needs and any specific requirements you identify as being important to you.

### What to Expect at Your Assessment

At your appointment, if you are eligible to receive a wheelchair from the NHS we will:

- Develop a personal wheelchair support plan with you
- Carry out a clinical assessment to establish your needs and discuss how a wheelchair will help you achieve your goals
- Advise you on your options and assist you in deciding how you want to use personal wheelchair budget

### Our Personal Wheelchair Budget (PWB) Offer

You can decide to use your personal wheelchair budget in the following ways:

#### 1: Notional Personal Wheelchair Budget - An NHS Wheelchair

(Which you do not have to pay for)

Use your personal wheelchair budget within NHS services. Accept the NHS wheelchair prescribed for you. This will be supplied, repaired and maintained by the NHS at no charge to you. It remains property of the NHS and must be returned when it is no longer needed.

#### 2: Notional Personal Wheelchair Budget with Contribution

(Contribute to your NHS Wheelchair)

Use your personal wheelchair budget within NHS services and add a contribution to upgrade or add extra features to the wheelchair prescribed for you. During your assessment, the wheelchair therapy staff will offer you advice and support to do this.

Continued overleaf.

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The amount of your personal wheelchair budget is how much it would cost the NHS to provide a wheelchair to meet your clinical needs, and you pay the difference between this amount and the cost of the wheelchair you have chosen. Another agency/organisation could support you with this.

With this option, the wheelchair remains property of the NHS and will be repaired and maintained free of charge. You are required to return the wheelchair when it is no longer needed.

### **3: Third Party Personal Wheelchair Budget**

(Access a Wheelchair from Outside the NHS)

Use your personal wheelchair budget to access a wheelchair of your choice from an independent supplier outside of the NHS. This option is only available when the wheelchair therapy team agree this is clinically appropriate for you to do this.

The amount of your personal wheelchair budget is how much it would cost the NHS to provide a wheelchair to meet your clinical needs, and we will give you a contribution towards the cost of repair and maintenance of your chosen wheelchair. If you choose a wheelchair which costs more than the amount of your personal wheelchair budget you will have to meet the additional cost yourself. Another agency/organisation could support you with this.

At your assessment, our staff will provide you with details of your personal wheelchair budget, a copy of your personal wheelchair prescription, and a list of authorised suppliers you can access your wheelchair from.

You will need to share your prescription with your supplier to ensure that your chosen wheelchair meets your clinical needs. We can provide you with a cushion (free of charge) to meet your pressure care needs.

You are advised to avoid making any payment to your chosen supplier for anything before then. You will not be entitled to claim a personal wheelchair budget to pay for a wheelchair that you have already purchased privately.

With this option, you will own the wheelchair and will be responsible for all its repair and maintenance. Your chosen wheelchair is expected to last for at least 5 years and if your wheelchair breaks before this time, it is your responsibility to replace it.

### **Before Your Appointment**

We recommend that you think about what is important to you and how a wheelchair will make a difference to your life. Once your personal wheelchair budget is handed over, the wheelchair service will not be able to offer you something else, or provide any refunds, if you change your mind. However, you may ask for a review should your clinical needs change.

If you would like this information in another format or language, please contact the Your Experience Team on freephone 0800 694 5530. Alternatively you can email [wcnt.yourexp@nhs.net](mailto:wcnt.yourexp@nhs.net)

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