

**Promoting People's Independence Network (P.O.P.I.N.) is a *free* service to all people of 60 and over in their own homes.**

**Referral Process**

Referral to POPIN is via the Social Services Central Advice and Duty Team (CADT) within Single Point of Access (SPA)  
**Tel: 0151 514 2222 – option 3**

**Who is suitable for referral?**

**People over the age of 60 requiring:**

- Assessments for assistive technology or other equipment to reduce risk around the home
- Assistance to ensure the person is claiming benefits they may be entitled to
- Information and advice for services that help people stay safe in their own home, for example, handyperson services, falls prevention
- Information on any grants available (heating, insulation etc.)
- Support with referrals to Merseyside Fire & Rescue Service for home fire safety checks and smoke alarms
- Information and support with applications for housing - sheltered and extra care accommodation
- Support to access services provided by other organisations and if appropriate referrals on the person's behalf to health services
- Enabling and supporting access to private care agencies for people who self-fund or wish to arrange their own care privately
- Completion of carer assessments, if appropriate
- Advice and support to access voluntary or befriending services

**Who is unsuitable for referral?**

- People who are in nursing or residential homes
- People who have existing services in place from Adult Social Care

**Consent must be gained by the GP prior to referral**

**What happens after referral?**

- The POPIN Worker will visit on a day and time that is convenient and complete an assessment to identify any needs. The worker will provide advice and information about different services available and refer on if needed, to help maintain independence in the home
- After the POPIN Worker's initial visit and any follow-on referrals have been completed, the person will be contacted to check all services are in place
- The person will be contacted annually to review their circumstances if they have assistive technology in place, to check this is still suitable

**The POPIN Service**

**The service aims to:**

- Help people stay independent within their own homes
- Promote safety in the home
- Give advice on staying healthy and promote general well-being
- Assist people to improve their income (benefits)
- Reduce the need for domiciliary support and/or residential care
- Prevent people's circumstances deteriorating

**Monday to Friday 9am – 5pm**

**For general queries email:**  
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